



## The New Forest Green Leaf Tourism Business Scheme



### Jaunt-ebikes

The New Forest Green Leaf Tourism Business Scheme encourages and assists member businesses in their journey towards delivering a responsible net zero business operation. Whether Bronze, Silver or Gold, the New Forest's Green Leaf businesses provide a credible collective strategy which aims to help the New Forest become the UK's greenest destination. A summary of the steps this business is taking can be found below.

#### Responsible Travel

##### **Responsible travel discounts/incentives for visitors**

*We offer FREE door to door delivery to encourage visitors to put their keys away and go car free for a day. We will deliver to the public transport depots in the local area. Information can be found on our website home page*

##### **Free transport to and from local train/bus stations**

*We offer FREE door to door delivery to encourage visitors to put their keys away and go car free for a day. We will deliver to the public transport depot and stations in the local area. Information can be found on our website home page*

##### **Responsible travel marketing and promotion on own website**

*We encourage the use of public transport with our free delivery service and there are links across our website to New Forest Tour public transport options, the New Forest Cycling Code and the New Forest Code <https://www.jaunt-ebikes.co.uk/jauntebikescyclingcode>*

##### **Provide literature promoting New Forest Tour and public transport**

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### **Provide literature promoting walking/cycling routes and cycle hire information**

*We provide links to multiple cycle routes across and around the New Forest region both online and in paper form. We actively encourage our guests to download a free app, Komoot, to access lots of lovely local tried and tested routes without the need for paper*  
<https://www.jaunt-ebikes.co.uk/newforestcyclingmapsandroutes>

### **Cycle-friendly facilities for visitors and staff (bike racks/cycle sheds, showers etc.)**

*There are public cycle racks at Keyhaven car park and guests are able to leave bikes inside our bike hub if these racks are full*

### **Encourage visitors to bring reusable water bottles, travel mugs and shopping bags**

*We offer free water refills to all our guests.* <https://www.jaunt-ebikes.co.uk/faq>

### **Other**

*We encourage guests to join us in becoming New Forest Ambassadors and to ask us for a litter pick pack to borrow and take along with you on your e-bike trip. We will supply the pack free of charge and you spot any litter on your route you can hop off, pick it up and help protect our environment.* <https://www.jaunt-ebikes.co.uk/faq>

## **Responsible Visiting**

### **Provide responsible visitor information including the New Forest Code to visitors on arrival**

*The New Forest Code and Cycling Code are prominent on our website and upon booking links are provided in our standard booking confirmation email*

### **Provide low cost or free hire on visitor 'equipment' such as picnic baskets, umbrellas or creative options such as seeded ponchos or welcome seed packs to take home**

*We encourage guests to be New Forest Ambassadors and provide free litter picking equipment. We also supply free handlebar bags to hold mobile phones so that guests can follow turn by turn navigation cycle routes without the need for paper maps*

### **Provide visitors with local responsible shopping options**

*We offer a picnic option that is home made locally within 3 miles of our location. We use only wooden cutlery and recycled material napkins*

### **Eco dog poo bags available to visitors**

*We offer free bags to guests who are bringing dogs.* <https://www.jaunt-ebikes.co.uk/faq>

### **Raise awareness of NF Ambassador Scheme / other short-term volunteering schemes which can be undertaken during stay**

*We promote a free litter pick pack to borrow and use whilst using our e-bikes with links to the Ambassador scheme on our FAQ page*

### **Direct visitors to sustainable pages on [www.thenewforest.co.uk](http://www.thenewforest.co.uk)**

*we provide links to both the New Forest public transport pages and the New Forest Ambassador scheme on our FAQs page and our 'Before your jaunt' page*

## **Food & Local Produce**

### **Policy in place to purchase local produce (25 Miles)**

*Our picnics are home made locally in Lymington*

## Energy Efficiency

### **Purchase green/renewable energy**

*Our electricity is supplied by Scottish Power. They only generate renewable electricity that is backed by 100% green electricity, made by wind farms in the UK.*

### **Use of electric vehicle/s for business**

*We deliver our ebikes to guests who would like to put their cars away and go car free. To ensure maximum energy efficiency we have ordered an electric car for making these deliveries and it arrives later in 2022!*

### **In the absence of motion sensor lighting, lights off when not required**

*We use no lights in our ebike garage and we do not open in the evening so no additional lighting is required.*

### **Other**

*We collaborate in an office share with another local company (Aubrey Farm) so do not use electricity additional to that already being used*

## Waste, Water and Recycling

### **Split recycling bins provided in all office and visitor areas**

*We have one bin for recycling and one for general waste in our office*

### **Strategy in place to reduce single-use plastics (e.g. no plastic straws, no earbuds, no sample-sized washing products)**

*no single use plastics will be supplied by us to our customers*

### **All office printers set to black and white printing**

*All printing for customer order and waiver forms is set to black and white. All our bookings are taken online and receipts are all emailed instead of printed.*

### **Other**

*Our e-bikes are assembled locally in the UK in Poole [www.synch.co.uk](http://www.synch.co.uk)*

## Land Use and Nature Conservation

### **Other**

*We offer a free litter picking pack for all our guests and encourage them to become New Forest ambassadors – <https://www.jaunt-ebikes.co.uk/faq>*

## Visitor Stewardship: Care for the forest care for each other

### **New Forest Code & key messaging on website and in welcome pack**

*We reference the New Forest code across our website and in our booking confirmation emails. We also offer links to all approved New Forest cycle routes. <https://www.jaunt-ebikes.co.uk/faq>. <https://www.jaunt-ebikes.co.uk/newforestcyclingmapsandrout>. <https://www.jaunt-ebikes.co.uk/jauntebikescyclingcode>*

## **New Forest Code & key messaging staff to visitors**

*We brief all our guests carefully on safety and on the cycling code. We provide bells on all our bikes to alert them to walkers*

### **Other**

*We provide bells on all our bikes to alert walkers they are coming. We also supply free handlebar bags for mobile phones so that guests can use satellite navigation rather than use paper maps, this reduces both the use of paper and also the risk of getting lost and straying onto non-cycle tracks*

## **Supporting Local Business**

### **Promote GNF Card offers to visitors**

*We provide a link to the GNF card on our website <https://www.jaunt-ebikes.co.uk/faq>*

### **Provide GNF Card offer**

*We have applied to the GNF card scheme to offer a free bike pannier worth £5 with every booking for GNF card members*