



The New Forest Green Leaf Tourism Business Scheme



Cottage Lodge Hotel

The New Forest Green Leaf Tourism Business Scheme encourages and assists member businesses in their journey towards delivering a responsible net zero business operation. Whether Bronze, Silver or Gold, the New Forest's Green Leaf businesses provide a credible collective strategy which aims to help the New Forest become the UK's greenest destination. A summary of the steps this business is taking can be found below.

Responsible Travel

Responsible travel discounts/incentives for guests

We encourage and mention on our website to all our guests that if they decide to use public transport we can do pick up/drop off from the station and also we provide a nice local gift.

Free transport to and from local train/bus stations

We do offer to pick up/Drop off to our guests from Brockenhurst Station

Responsible travel marketing and promotion on own website

We encourage and talk about it on our website. We have also done several posts on socials about it.

Provide literature promoting New Forest Tour and public transport

We do provide upon request the literature promoting NF tours and public transport options

Provide literature promoting walking/cycling routes and cycle hire information

We promote very proactively all different opportunities for cycling and walking either via the two existing apps, paper maps, different websites etc..

Cycle-friendly facilities for visitors and staff (bike racks/cycle sheds, showers etc.)

We have different places where guests can leave their bikes

Encourage guests to bring reusable water bottles, travel mugs and shopping bags

We mention it on our website, we have promoted it in the past on socials

Responsible Visiting

Include Responsible Visiting *information* in Guest Welcome Pack on arrival/in room

We do provide in room information regarding responsible visiting

Provide guests with local responsible shopping options

We do provide these information and proactively encourage it as we use several local shops ourselves for the hotel.

Provide refillable water containers

We provide refillable water containers with our new brand Yellow Forest. Not yet on our website but work in progress

Eco dog poo bags available to guests

We provide those in our three dog friendly rooms

Raise awareness of NF Ambassador Scheme / other short-term volunteering schemes which can be undertaken during stay

Direct guests to sustainable pages on www.thenewforest.co.uk

We will mention it on the website as soon as ready

Other

We do provide litter picker and bags if requested

Food & Local Produce

Policy in place to purchase local produce (25 Miles)

Most of our products (food/non-food) are local

Breakfast made from 3 or more locally sourced ingredients (25 miles)

Most of our ingredients are from the New Forest

Menu dishes made with 2 or more locally sourced ingredients (25 miles)

The restaurant (not managed by us) uses in more the 2 dishes local ingredients

Member of New Forest Marque and/or Hampshire Fare

We provide information about New Forest Marque

Provide NF Marque and/or Hampshire Fare literature to guests

We are part of the New Forest Marque and use many products that are by members

Local produce information on own website

We extensively talk about it on our website

Signed up to FareShare food waste campaign

We don't give food but we donate as a business as we believe in the cause.

Other

We have launched the new brand Yellow Forest selling very local products. Toiletries, honey and jams all used in the hotel and sold to our guests in house and external.

Energy Efficiency

Solar PV/thermal panels fitted

We do have solar panels

Provide electric car charging points for guests

We have 2 charging points

Minimum 80% of lighting is LED

More than 95% of our lighting is LED

Motion sensor lighting

We have sensors in different areas. 1 outside in the car park (Photocell operated dusk-till-dawn lighting controller) and 2 motions sensors in corridors.

In the absence of motion sensor lighting, lights off when not required

We have an internal policy on lighting off when not required during the day in different areas of the hotel.

Waste, Water and Recycling**Split recycling bins provided in all office and guest accommodation**

We have different bins in all staff areas. We don't in rooms but sort out waste when cleaning a room wherever possible

Water bottle refill stop for passers-by/guests

We provide the service but don't have a refilling station. Not sure if that count.

Reduction of single-use plastics (e.g. no plastic straws, no earbuds, no sample-sized washing products)

We have drastically reduced all single-use plastics within the hotel.

Reduce water usage (e.g. water-efficient toilet cisterns, shower heads, taps)

Installed water efficient toilet cisterns and shower head when changing a broken item or refurbishing the bathrooms

Reduce washing, e.g. replace towels less frequently

We have a sign in every bathroom giving the choice to guests whether to change towels or not. That has reduced it massively.

Coffee grounds recycled or made available for use on soil

We recycle coffee grounds in our gardens (hotel+house) and give away to staff/friends/contacts who use it for allotments etc..

All office printers set to black and white printing

Printer set to B&W and rarely print colors.

Printer cartridges recycled with print company

We use a new refilling cartridge system from Epson

Only recycled printing paper used

We only buy recycled paper

Visitor Stewardship: Care for the forest care for each other**New Forest Code & key messaging on website and in welcome pack**

We very proactively promote and encourage it on our website and in the room

New Forest Code & key messaging staff to guests

The team proactively promotes it to all guests

Promote New Forest educational walks to guests

We provide the information within the hotel but we are also preparing a blog on our website

Member of Love the Forest Gifting scheme

Supporting Local Business

Go New Forest Card on key fobs for use by guests

We provide key fobs on our key rings

Promote GNF Card offers to guests (1pt)

We proactively promote it during check-in and encourage to use when shopping locally or using services